



Samaritans

*Compassion Integrity Justice*

# ANNUAL REPORT 2016.2017

DISABILITY | MENTAL HEALTH | YOUTH |  
CHILDREN & FAMILIES | COMMUNITY |  
DOMESTIC VIOLENCE



# SAMARITANS PRAYER

Almighty God, whose son, Jesus Christ, cared for the needs of all people, bless the work of The Samaritans Foundation. Grant us the understanding and resolution to help create a just social order; deepen our concern for all in need and use us so that all might have fullness of life. We ask this through Jesus Christ our Lord. Amen.

*Compassion Integrity Justice*



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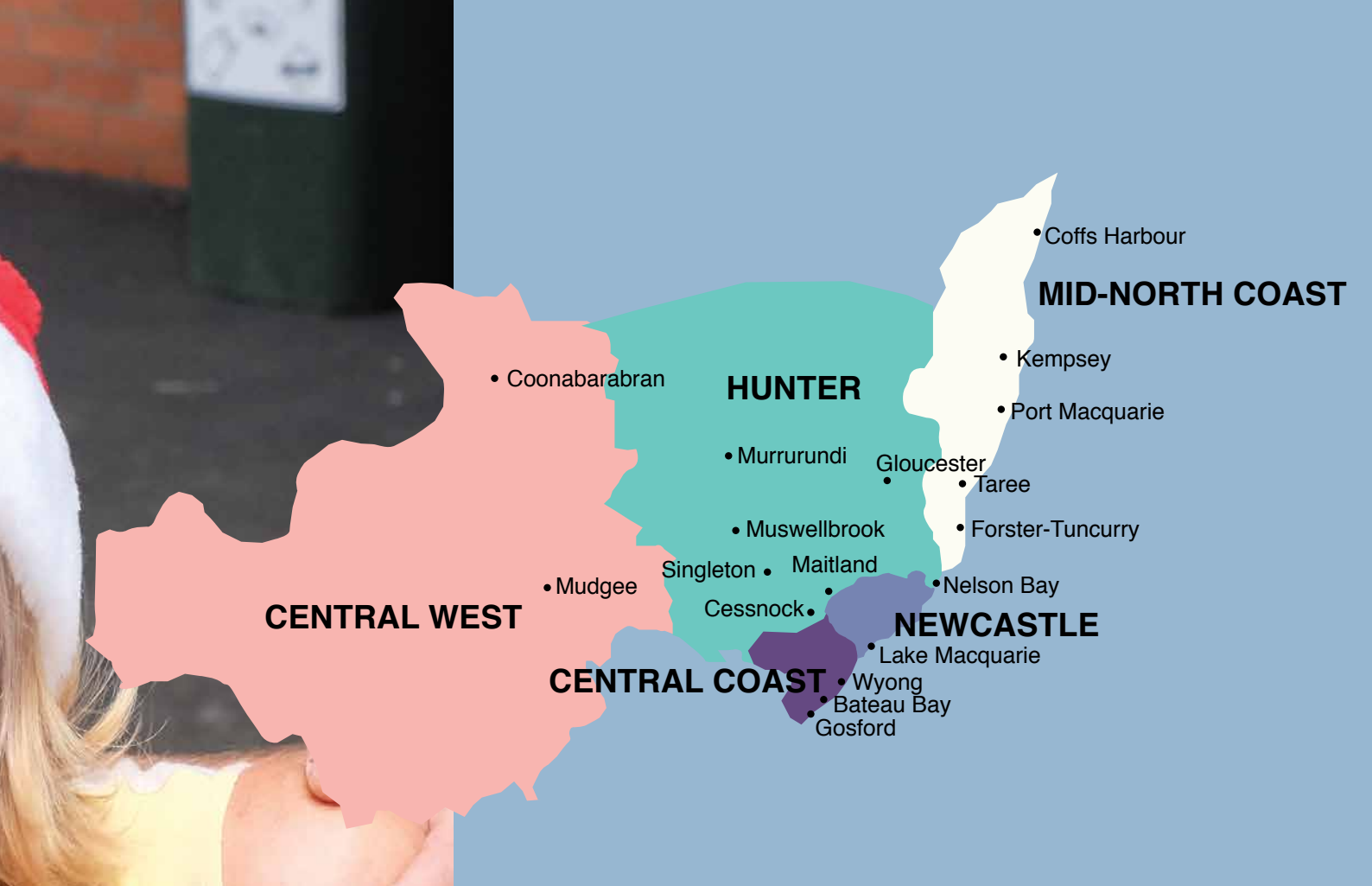
**Thank You**





# COMPASSION INTEGRITY JUSTICE

“Over 1400 plates of food were served on Christmas Day at our celebrations in Wyong, Singleton and Newcastle.”



## SAMARITANS – COMPASSION, INTEGRITY & JUSTICE

Samaritans offers services in the Central Coast, Newcastle, Hunter, Mid-North Coast and Central Western regions of NSW. Over 100 services support children, youth, people living with a disability or with mental health concerns, parents, families and those who are homeless throughout these communities. Samaritans encourages people to have a voice and be offered choice as we recognise all people are valued members of their community. Samaritans also engages in advocacy to promote justice, reconciliation, peace and dignity for all in our community no matter what their circumstance.

### OUR MISSION

We seek to provide unconditional support to people in their needs and to promote just social and economic policies.

### OUR VISION

For communities where there is love, peace, justice, reconciliation and dignity for all people. Where there is care for the vulnerable and their environment and where each individual has the opportunity to contribute and participate fully in community life.

### OUR CORE VALUES

Compassion, Integrity, Justice

### PHILOSOPHY

The Samaritans Foundation believes that people presently experiencing disadvantage have the right, equally with others, to fully participate in and contribute to community life. Samaritans seeks to express God's care to all people through promoting acceptance, justice, reconciliation, peace and dignity for all.

Samaritans is a:





# HIGHLIGHTS OF OUR YEAR



Samaritans celebrated National Volunteer Week by recognising the valuable contribution of more than 450 volunteers engaged with the organisation.



Newcastle MP Tim Crackanthorp joined residents and staff for the opening of the Rain Tank Project, an initiative to promote sustainable gardening practices for social housing tenants.



Samaritans led the way as the first Hunter-based organisation to achieve White Ribbon Workplace Accreditation.



The Youth Series Cards launched in partnership with artist Tabatha Tyne, who was supported by Samaritans through headspace Maitland. The cards are designed to encourage young people to share their feelings and communicate.



Samaritans launched The Circle program to work alongside established community activities to provide support and additional services for children aged 0-12 and their families.



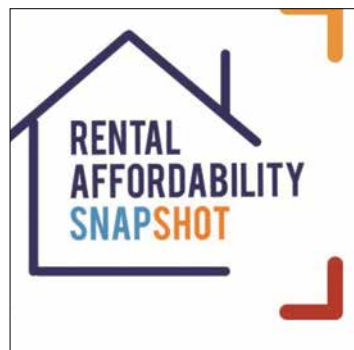
Samaritans Emergency Relief Centre in Teralba celebrated 25 years of service in the community.



The Digital Life Stories Project, an initiative delivered by Samaritans in partnership with Family and Community Services (FACS), received the national Anglicare Australia award for Innovation. The project aims to digitally capture the stories of people with a disability who transitioned to community living.



Samaritans was awarded the Optus Future Makers Grant, which saw the creation of a youth-friendly app to raise education and awareness around different types of abuse.



The Rental Affordability Snapshot captured Samaritans research and led to advocacy for affordable housing.

## CEO MESSAGE



Our 2016-2017 year at Samaritans has been a time of significant sector change and strong service delivery at Samaritans.

Our White Ribbon Accreditation in March 2017 was a powerful commitment acknowledging that Samaritans is an employer taking active and effective steps to stop violence against women. We continue to stand by our commitment to achieving true gender equality which means that we will never tolerate violence.

Another highlight in Samaritans commitment to put a stop to violence and abuse was the launch of our new app, Oi! This resource is designed for young people and will encourage community conversation about the issue.

In 2016 we celebrated Samaritans 15th year of Christmas Lunch in the Park and collectively we served approximately 1400 meals on Christmas Day in various regions. It is thanks to Samaritans volunteers and community partners that allow this wonderful work to continue each year.

The National Disability Insurance Scheme (NDIS) continues to offer people with a disability greater choice. The scheme also brings with it challenges as some critical features of the design, such as pricing and housing, remain highly problematic.

At Samaritans we continue to advocate for change and also remain agile in this uncertain environment. We are committed to offering choice and voice to people with a disability and we continue to work with over 850 people to support them in the way they each desire.

In other sectors we continue to help those who are vulnerable. This year, 172 children and young people were supported in Out of Home Care, 668 young people attended early intervention groups run by Samaritans, 218 children were offered quality care in our Early Learning Centres and 490 people were supported through financial counselling.

The diversity of Samaritans is an asset as we offer wrap-around support meeting a huge number of needs in our local community.

As always I am humbled by the hard work of our staff and volunteers, and the support of our donors and partners. Together we contribute so much to ensure we continue to provide quality care to the many thousands of people we have the privilege to support at Samaritans.

**Peter Gardiner**

## CHAIR MESSAGE



As a member of Samaritans Board, I have had the pleasure of watching Samaritans evolve and continue to raise the bar for the people we serve over a number of years. This is why in May of 2017 I was honoured to be appointed as Chair of Samaritans Board.

On behalf of the Board, I would like to acknowledge Bishop Peter's significant contribution to our organisation as outgoing Chair.

Everyone involved in the work of Samaritans continually impresses me with their care and dedication. They truly demonstrate the difference that can be made when a community works together and the extended Samaritans community is one I am proud to be a part of.

The Board is committed to improving the lives of the people we serve by empowering staff to be innovative and inspirational. Some notable examples over the last 12 months are: White Ribbon accreditation, development of the Oi app, and participation in organisational co-design. Yet, also as valuable, are the small daily acts of kindness by staff that enrich the lives of the people we serve.

It has been an important year for the organisation. We are now firmly on a path which will lead to positive outcomes for more people experiencing disadvantage in our community. There is significant sector change being experienced and the year ahead will no doubt present challenges, but I am confident that as has been done throughout our 33 year history, our common values of compassion, integrity and justice will continue to guide us.

I also want to thank you, our supporters, our volunteers, and our partners for your efforts and care during the year. Samaritans couldn't achieve what we do without you.

**Jennifer Cappellacci**

# GOVERNANCE

## SAMARITANS EXECUTIVE LEADERSHIP COMMITTEE



**Peter Gardiner**  
Chief Executive Officer



**Brad Webb**  
Deputy CEO, Strategy and Innovation



**Mary O'Leary**  
Executive Manager, Organisational Effectiveness



**Glenda Buckley**  
Executive Manager, Service Design and Delivery

## SAMARITANS BOARD



### BOARD MEMBERS ACTIVE DURING THE 2016-2017 FINANCIAL YEAR

Bishop Peter Stuart

Ms Jennifer Cappellacci

The Rev'd Ruth Brand

Mrs Wendy Cross

Professor Brian English

Ms Amanda Evans

Professor John Hamilton

The Rev'd Christopher Jackson

Mr John Kilpatrick

Ms Virginia Newell

Thanks for the contribution of Lynne Graham, Cheryl Price and Rob Dawson in the Senior Management Team.



# OUR PEOPLE

785

staff members.

"I'm so happy to come to work each day- I'm excited, and that's not the same feeling I had with previous jobs. It's such a rewarding experience to care for people."

Jess, Samaritans Support Worker.

"I don't think you can be happy if you only live for yourself, you need something to be passionate about. That's why I volunteer for Samaritans Kinship Care."

Claire, Samaritans Volunteer.

541

volunteers.

196

support groups held for grandparents caring for their grandchildren.

# FINANCES

## FINANCIAL REPORTS & GRANT FUNDING

Total revenue increased by \$5.9m or 10% from 2016, which was largely due to an increase of \$10.6m in income from the National Disability Insurance Scheme. This increase is offset to some extent by the corresponding decrease in grant income of \$3.7m. Income for the delivery of Out of Home Care services has also decreased from 2016 by \$1.0m due to Departmental business rule changes. Total revenue for 2017 is recorded as \$65.1m.

The reportable surplus for 2017 is \$2.97m, an increase from 2016 of \$1.3m. The transition of disability group homes from grant funding to the National Disability Insurance Scheme has had a positive effect on the 2017 result; this effect is one off in nature and will not continue now that the transition is complete. As was the case in 2016, day program and outreach services that are funded through the National Disability Insurance Scheme have continued to create financial deficits as the unrealistic pricing set by the Scheme remains in place. Efficiencies and advocacy in this area will be a focus in 2018. Employee benefits expenditure has increased from 2016 by 9.6%, corresponding to the increase in revenue.

### Grant Funding Received 2016/2017

	Amount
<b>Federal Government Grants</b>	
Department of Education, Employment and Workplace Relations	1,418,782.40
Department of Health	949,804.00
Department of Infrastructure and Regional Development	13,752.73
Headspace National Youth Mental Health Foundation Ltd	723,133.35
<b>Grand Total Federal Government Grants</b>	<b>3,105,472.48</b>
<b>NSW State Government Grants</b>	
Carers NSW	11,452.84
Department of Education and Communities	2,368,642.35
Department of Family and Community Services - Ageing, Disability and Home Care	14,196,896.67
Department of Family and Community Services - Community Services	19,292,081.80
Department of Family and Community Services - Community, Homes and Place	5,066.25
Department of Family and Community Services - Housing NSW	9,576.00
Department of Family and Community Services - Social Housing Community Improvement Funds	11,340.00
Hunter New England Health	398,955.02
NSW Ministry of Health	336,661.83
NSW Trade and Investment	171,222.00
Relationships Australia NSW	2,864.03
<b>Grand Total NSW State Government Grants</b>	<b>36,804,758.79</b>
<b>Other Grants</b>	
Benevolent Society	145,000.00
Brotherhood of St Laurence	158,616.05
Foundation of Rural and Regional Renewal	32,000.00
Hunter Primary Care	21,967.00
Maitland City Council	960.00
Newcastle City Council	4,909.09
Optus	50,000.00
The Aurora Group	5,000.00
The Smith Family	10,016.00
The University of Melbourne	15,000.00
<b>Grand Total Other Grants</b>	<b>443,468.14</b>
<b>Total Grants Funding</b>	<b>40,353,699.41</b>

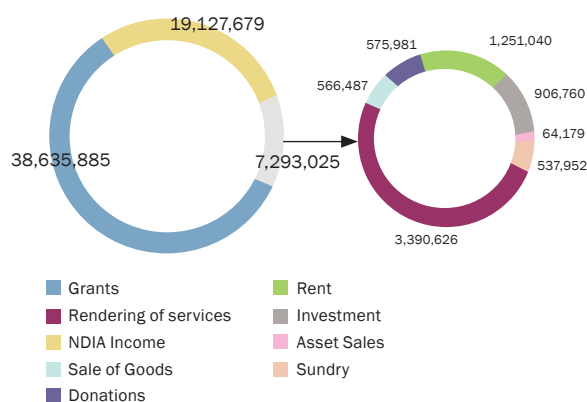


## Balance Sheet as at June 30 2017

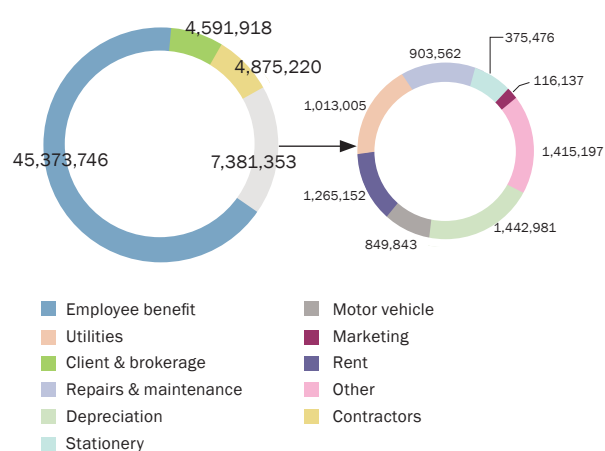
	2017	2016
<b>Current assets</b>		
Cash and cash equivalents	11,448,732	20,264,363
Trade and other receivables	1,783,976	1,346,642
Inventories	1,031	1,574
Held to maturity investments	14,015,556	2,035,017
Available for sale financial assets	0	0
Non-current asset held for sale	0	239,267
<b>Total current assets</b>	<b>27,249,295</b>	<b>23,886,863</b>
<b>Non-current assets</b>		
Available for sale financial assets	3,833,839	3,380,782
Property, plant and equipment	12,948,744	13,205,656
<b>Total non-current assets</b>	<b>16,782,583</b>	<b>16,586,438</b>
<b>Total assets</b>	<b>44,031,878</b>	<b>40,473,301</b>
<b>Current liabilities</b>		
Trade and other payables	7,650,049	7,461,948
Borrowings	120,000	140,000
Provisions	3,601,575	3,335,684
<b>Total current liabilities</b>	<b>11,371,624</b>	<b>10,937,632</b>
<b>Non-current liabilities</b>		
Provisions	1,353,493	1,196,137
<b>Total non-current liabilities</b>	<b>1,353,493</b>	<b>1,196,137</b>
<b>Total liabilities</b>	<b>12,725,117</b>	<b>12,133,769</b>
<b>Net assets</b>	<b>31,306,761</b>	<b>28,339,532</b>
<b>Equity</b>		
Reserves	8,862,343	6,053,182
Retained profits	22,444,418	22,286,350
<b>Total equity</b>	<b>31,306,761</b>	<b>28,339,532</b>

Note: Figures are unaudited at time of printing.

## Samaritans 2017 Revenue



## Samaritans 2017 Expenditure



# EMPOWERING

850

people received  
disability support.

## CREATING A HOME AWAY FROM HOME

Len enjoys the opportunity to relax and recharge with Samaritans respite care service, Redwood Retreat. Nestled in beautiful bushland and complete with a range of activities, catering and supported accommodation, Len explains it's like coming to his second home with Samaritans staff creating a comfortable and happy environment for everyone they care for. "I see the way that the staff handle the severely disabled and it's the compassion and empathy that they show. It's unbelievable the patience they've got."

Redwood Retreat not only provides a fun-filled getaway for the people we support but also gives their carers an opportunity to revive. "Coming here has had a big impact on my life and also my wife. It gives her a chance to recharge her batteries and it's a good break for me because I get to go on outings that I wouldn't normally get to go on," Len said.



# INDIVIDUALS

“I see the way that the staff handle the severely disabled, and it’s the compassion and empathy that they show. It’s unbelievable the patience they’ve got.”



1,375

young people received  
mental health support  
from headspace.

## BUILDING CONNECTIONS

headspace Maitland greeted a new member to the team – a therapy pup named Melash who provides a soft entry point for young people to feel comfortable when seeking mental health support.

Therapy dogs are being introduced more frequently in care settings, delivering significant benefits toward improving mental health.

“We’ve already noticed a change in some of the young people visiting the centre who are excited to be coming in to visit Melash. They’re also more open to having a chat about what might be worrying them too, which is a big positive,” Felicity Scott, headspace Maitland Manager, said.

Melash’s entry into the headspace team has come after two years of hard work and generous donations from the local community.

178

people supported after  
leaving prison.



## SHAPING FUTURES

Sean connected with Samaritans post-release services when he was leaving prison – he knew that without assistance he would quickly find himself on the street and homeless. Samaritans supported Sean to re-integrate back into the community and he now feels proud to be able to pay his rent, his bills and to be a contributing member of society.



# SUPPORTING

172

children supported in  
out of home care foster  
families.

## FOSTERING HOPE

Chenoa and her husband first became foster carers when two girls in the prep class she teaches were in need of care. Since then their family, including their two biological daughters, have continued to welcome more foster children into their home. Chenoa describes the support that Samaritans offers to carers as “out of this world,” with full training, financial assistance and 24/7 advice available.

“I care because I want to make a difference. I want to make a change - my husband and I want to see children blossom and flourish and all it takes is one person - why wouldn't it be you?” Chenoa.



# FAMILIES



**218**  
children thriving  
in Samaritans  
Early Learning  
Centres.

## DELIVERING HIGH QUALITY CARE

Samaritans offers two Early Learning Centres in Newcastle and Woodberry to support families who need child care. Our centres are fully accredited and committed to delivering high quality child care by providing a caring, challenging and stimulating environment with activities that allow children to develop to their full potential.

Following collaboration with families and staff, children supported by our Woodberry Centre enjoyed improvements to their outdoor environment with a new mud pit.

“I like the cubby house because I can sit on the chair and use the kitchen. I love the mud pit because it’s fun and I can get really dirty!” said Jasper, who attends Woodberry Early Learning Centre.



**296**  
children provided with  
NDIS support.

## OFFERING NDIS SUPPORT

Samaritans launched a new Early Childhood Early Intervention program on the Mid North Coast to support children and young people aged 0-12 with additional needs.

As well as providing assistance to families where children have an NDIS plan, the Early Childhood Early Intervention team can provide support for families who are concerned about their child’s development through information and education, linking families to local community resources.

“Samaritans experienced Early Childhood Early Intervention team will work alongside families to support their competence in providing their child with development enhancing learning opportunities. It’s a great program to increase the inclusion for young people living with a disability within our community,” said the program lead, Dianne Mead.



# STRENGTHENING

## BRIGHTENING NEIGHBOURHOODS

Samaritans Tenancy Participation Resource Service, which offers advice and advocacy to social housing tenants, worked with the community to add a splash of colour to Hamilton South. Residents actively participated in the creative process, from designing templates to painting the letter boxes in their community and creating a wall mural.

“It provided a fantastic opportunity for the community, both young and old to work together to achieve a common goal and now the neighbourhood looks more inviting as well,” said Harmony Wilson, Samaritans Project Coordinator.

Residents are very happy with their brighter neighbourhood and the benefits of the collaborative project have continued.

“The letterboxes have become a focal point of the neighbourhood where residents can stop, connect and have a chat,” Harmony said.

“It provided a fantastic opportunity for the community, both young and old to work together to achieve a common goal and now the neighbourhood looks more inviting as well.”

# 2,000

people provided with  
Tenancy support.



# COMMUNITIES

967

young people in  
Newcastle and the  
Hunter provided with  
accommodation support.

13,346

people provided with  
Emergency Relief  
assistance.



## BUILDING MEANINGFUL CONNECTIONS

Samaritans Women's Refuge in Kempsey welcomed the community to a cleansing ceremony to official rename the refuge as 'Gandi guthun galbaan wa dhalayikurr' meaning 'shelter belonging to women and children'. The new name was chosen by local Elders in the traditional Dhungutti language and was an integral step in highlighting the refuge as a safe place for women and children in the community.

"The ceremony was an important opportunity to recognise and celebrate the partnership between Samaritans and the local Elders, to bring about positive outcomes for women and children in our community," Michelle Stocks, Samaritans Community Services Manager, said.



## DRUMMING UP SUCCESS

Samaritans DRUMBEAT program, which promotes social and emotional learning through rhythm, was recognised for its outstanding contribution through its delivery in schools. Samaritans DRUMBEAT facilitators, Nioka O'Leary and Janelle Wheatley were presented with Education Week awards for the program's success in promoting belonging and connectedness amongst students.

"It's rewarding to see the students personal growth through this fantastic program. It gives the students an opportunity to express themselves through the creation of rhythm," Janelle Wheatley said.



# SERVICE LISTING AtoZ

## Adolescent Family Counsellor

HUNTER

Provides individual, group and family therapeutic counselling, case management and family mediation and restoration services to young people aged 11 to 21.

## Brighter Futures

NEWCASTLE

An early intervention program targeting families, who are at risk of entering the child protection system, with children aged 0 to 8. A range of coordinated interventions are provided in the areas of parenting programs, childcare and sustainable home visiting support.

## Children and Parenting Support (CAPS)

CENTRAL WEST, NEWCASTLE

Works with young parents and their children by providing group activities, day programs as well as support and referral to other services.

## The Circle

CENTRAL COAST

Works alongside established community activities to provide support and additional services for children aged 0-12 and their families.

## Clinical Services Unit (CSU)

NEWCASTLE, CENTRAL COAST, MID NORTH COAST, CENTRAL WEST, NEPEAN/BLEUE MOUNTAINS

Provides clinical advice and tailored support to Samaritans services as well as individuals, families and other partnering agencies.

## Coalfields Healthy Heartbeat (CHHB)

HUNTER

A program aiming to reduce the incidence of heart disease by educating the community through quit smoking campaigns, healthy eating and physical activity programs.

## Commonwealth Financial Counselling Program

NEWCASTLE, HUNTER

Financial counselling and work to increase funding for families at risk of homelessness.

## Community Youth Development Project (CYDP)

NEWCASTLE, HUNTER

Provides information, advocacy, training and professional development opportunities to local youth services.

## Creative Times

NEWCASTLE

An early intervention and prevention program, which works alongside families to strengthen connections.

## Disaster Recovery (7 teams)

NEWCASTLE, HUNTER, CENTRAL COAST

Trained volunteers provide assistance in case of flood, fire or other disasters.

## Drumbeat

NEWCASTLE, CENTRAL COAST

A program delivered through schools to promote social and emotional development through music and rhythm.

## Early Intervention and Activities (EIA)

NEWCASTLE, CENTRAL COAST

Provides case planning, parenting assistance and skills development to families with children aged 0-17.

## Early Childhood Early Intervention

MID NORTH COAST

Offers NDIS support to children aged 0-12 and their families, as well as NDIS planning process for children aged 0-7.



**"I like coming to Kaiyu because there's always someone to talk to. It's a day out of the house."**

Gary, support by Samaritans Kaiyu program for people with a mental health diagnosis.





**"Sometimes we feel left behind but we feel so much better having Samaritans around. They have helped me personally and they have done so much on this estate."**  
Sharon, participates in Samaritans Tenant Group meetings to advocate for social housing tenants.

### **Emergency Relief Centres (10 centres)**

NEWCASTLE, CENTRAL COAST,  
HUNTER, MID NORTH COAST  
Provides immediate emergency assistance to people in our community experiencing financial hardship. Assistance includes support with food, utility bills, pharmacy requirements, clothing and referral to other agencies.

### **Supported Independent Living residential services**

NEWCASTLE, HUNTER, CENTRAL COAST, MID NORTH COAST  
Accommodation services offering independent living for people with a disability.

### **Family Day Care**

HUNTER  
Registered Educators provide flexible quality child care in a family-based environment.

### **Financial Counselling for People Affected by Problem Gambling**

MID NORTH COAST, HUNTER  
Works with people experiencing financial pressure due to problem gambling to develop a workable budget and strategies for managing debts.

### **Friendship House**

NEWCASTLE  
Provides transitional accommodation, friendship and assimilation assistance for men exiting correctional facilities.

### **Gambling Counselling**

MID NORTH COAST, HUNTER  
Part of the NSW 'gamblingHELP' initiative, Samaritans gambling counselling offers therapeutic counselling and referral to those affected by gambling. This support can extend to personal, relationship, grief and trauma counselling.

### **Great Lakes Manning Homeless Support Service**

MID NORTH COAST  
Offers help to women, men and children facing homelessness.

### **headspace Maitland**

HUNTER  
A mental health initiative for young people 12-25 offering both clinical support to youth and their families and early intervention activities.

### **Home Instruction Program for Preschool Youngsters (HIPPY)**

MID NORTH COAST  
Works with children and their families/carers in Kempsey to recognise and support the needs of their children to achieve better learning outcomes.

**668**

people provided with financial and gambling counselling.

### **Home for Good**

NEWCASTLE  
A program supporting the re-entry of people into the community after leaving prison. This program incorporates Friendship House and Community Chaplaincy.

### **In Home Care**

NEWCASTLE, HUNTER  
Registered Educators provide in home care services to families in the child's own home. Flexible options available.

### **Intensive Family Support (IFS)**

CENTRAL COAST  
Works alongside families intensively for a minimum of 12 weeks to reduce the risk of children entering Out Of Home Care (foster care). Referrals only received from the Department of Family and Community Services.

### **Kempsey Community Hub**

MID NORTH COAST  
Offers assistance to women and children facing homelessness.

# SERVICE LISTING A to Z (continued)

## **Kinship Care and Relative Carers**

NEWCASTLE, CENTRAL COAST, HUNTER

Parish-coordinated/hosted peer support groups and community forums for grandparents raising their grandchildren, and relative carers.

## **Margaret Stibbard Close**

NEWCASTLE

Long-term accommodation for men who have previously been homeless.

## **NDIS**

NEWCASTLE, CENTRAL COAST, HUNTER, MID NORTH COAST, NEPEAN/ BLUE MOUNTAINS,

Provides quality personalised disability support to local NDIS participants including:

### **Accommodation & Respite**

Accommodation and respite care provided in a tailored environment.

### **Personal & Home Care**

Staff provide flexible care within the home of the people we are supporting.

### **Independent Living Skills**

Skill development support provided in the home and community.

### **Social & Recreational Activities**

Tailored group and individual activities provided throughout the local community.

### **Mental Health**

Support Skills development, social inclusion, work readiness and assistive technology programs.

### **Specialist Clinical Support**

Specialist assessment and support for communication, living skills and behaviour.

### **Child & Family Support**

Early intervention supports for children and young people with a disability and their families.

## **One Point Project**

NEWCASTLE

Promotes community participation through organised events and activities in Hamilton South. Also offers information and referral to other services.

## **Out of Home Care (OOHC)**

NEWCASTLE, CENTRAL COAST, MID NORTH COAST, CENTRAL WEST

Offers short and long term foster care to young people who are not able to live at home.

## **Rainbow Haven and Orion House**

CENTRAL COAST

Supported accommodation for people who have transitioned from boarding houses.

## **Reconnect**

NEWCASTLE, HUNTER

Provides counselling, group work, mediation and practical support to young people, who are at risk of homelessness, and their family to break the cycle of homelessness.

## **The Recovery Point**

NEWCASTLE

Provides practical assistance and support to people who are leaving prison and/or drug rehabilitation centres to re-engage with the community.

## **Redwood Retreat**

CENTRAL COAST

Adjoining properties Jilliby and Killara provide short stay accommodation and activities to people with a disability over the age of 18.

## **Retail Stores**

NEWCASTLE

Pre-loved clothing and bric-a-brac are provided to Samaritans clients and sold at stores in Mayfield, Wallsend and Hamilton.

# 578

fathers participated in Samaritans Engaging Father groups.

## **Samaritans Early Intervention Coordination Team (SEICT)**

NEWCASTLE, HUNTER, NEPEAN/ BLUE MOUNTAINS, CENTRAL COAST

Provides support to children aged 0-8 with autism, developmental delay or disability, by working with and supporting their families, educators and community members.

## **Samaritans Early Learning Centre (ELC)**

NEWCASTLE, HUNTER

Two centres in Newcastle and Woodberry provide high quality long day care from birth to six years.

## **Samaritans Student Accommodation (Wickham)**

NEWCASTLE

Foyer service model offering integrated support and accommodation for young people who are homeless or at risk and wanting to continue their studies.

## **Samaritans Temporary Care**

HUNTER

Provides flexible recreational and social supports for people living with a disability. A range of programs are available.

## **Samaritans Youth Accommodation**

NEWCASTLE, HUNTER

Provides short-term accommodation for young people in crisis, medium-term accommodation options and outreach.





**"The day I met Lucy and Holly was the best day of my life."**

Shirley, volunteer with Samaritans Temporary Care and enjoys offering respite care to Holly and Lucy every weekend.

### **Specialist Homelessness Services**

#### **NEWCASTLE**

Provides case management, support, referral and short to medium term accommodation for young people in crisis.

### **Supported Employment**

#### **NEWCASTLE, HUNTER**

Offers supported employment in cleaning for people with a disability to gain practical experience.

### **Tenancy Resource Services**

#### **NEWCASTLE, HUNTER, CENTRAL COAST**

Provides support and advocacy for tenants who are in social housing.

### **Women's Refuges**

#### **MID NORTH COAST**

Two refuges in Kempsey and Taree provide crisis accommodation and outreach to women and their children.

### **Chaplaincy Services**

Samaritans Chaplaincy and Assistant Chaplain Central Coast

Home for Good Community Chaplaincy Project

Corrective Services Coordinator

Cessnock Gaol

Juvenile Justice

John Hunter Hospital Chaplaincy

Police Force Senior State Chaplain

# 280

**women escaping domestic violence provided with accommodation.**

We have worked hard to avoid any double counting when identifying the numbers of people we reach; however, there is likely to be some overlap between specific activities, as some individuals will be supported in more than one area of our work.

# THANK YOU

To our tireless volunteers, committed staff, generous donors and of course to the people we so passionately support...**THANK YOU!**

We proudly stand alongside all of you in your unique journey with Samaritans.

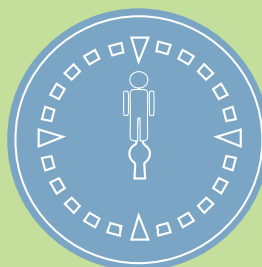
Simply, we wouldn't be who we are without you.



## GET INVOLVED

2 in 3 people living in regional communities needed help this past year.

**Join us in our mission to reach as many locals in need as we can!**



## YOUR TIME

Volunteers are the lifeblood of Samaritans. There are numerous services throughout our regions that rely on the generosity of locals donating their time. Current volunteer vacancies are advertised on the Samaritans website, where you can also find out more about what's involved in volunteering for Samaritans.

**Go to [www.samaritans.org.au/volunteer](http://www.samaritans.org.au/volunteer).**



## YOUR GIFT

Your donations are directed exactly where they are needed. Crucial Samaritans services rely on community donations to stay open. Your gift today could mean a place to stay for a young person facing homelessness, or a second chance at reintegrating into the community for someone leaving prison.

**Please give generously at [www.samaritans.org.au/donate](http://www.samaritans.org.au/donate) or phone 1300 656 336.**



## YOUR TALENT

Corporate partnerships lend expertise and sponsorship that fuel community activities that simply wouldn't otherwise be achievable. Your organisation's involvement with Samaritans can involve volunteer work, fundraising event sponsorships and even employee payroll giving. Talk with our Communication Team about one of the many possibilities to include Samaritans into your organisation's corporate responsibility.

**Call 1300 656 336.**





## PARTNERSHIPS

Samaritans strengths lies in the valuable partnerships it builds with the community and organisations who support our work. Lake Macquarie City Council was instrumental in supporting Samaritans to assist thousands of locals in need at Christmas through the Mayor's Christmas Appeal.

Thank you to the community for donating hundreds of unwrapped gifts for children in need to Samaritans Giving Trees, and to Lake Macquarie Council for supporting the facilitation of this. Additionally, non-perishable foods, toiletries and essential household items were collected for distribution at Samaritans Emergency Relief Centres to support those doing it tough.

Mayor of Lake Macquarie, Cr Kay Fraser, said "It is important for us to look beyond our own circle and think about how we can help others in our community and spread the goodwill of the season."

75+

organisations set up a  
Giving Tree for toy donations



# Samaritans

*Compassion Integrity Justice*

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[www.facebook.com/SamaritansFoundation](https://www.facebook.com/SamaritansFoundation)



[@SamaritansNews](https://twitter.com/SamaritansNews)

Samaritans Foundation – Diocese of Newcastle (ABN 38 574 464 524)

Samaritans Community Services Hunter Mid North Coast Pty Limited (ABN 30 098 658 818)

Samaritans Enhanced Living Options Central Coast Pty Limited (ABN 34 098 658 836)

Samaritans Enhanced Living Options Hunter Mid North Coast Pty Limited (ABN 23 098 658 792)

Samaritans Enhanced Living Options Newcastle/Lake Macquarie Pty Limited (ABN 41 131 340 111)

Samaritans Housing (ABN 70 614 051 641)

Samaritans is committed to sustainability  
EcoStar 100% Australian made recycled paper and has the below credentials



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renewable  
energy