



Helpful Numbers

Child Support Agency	131 272
Financial Rights Legal Centre	1800 007 007
Gambling Help Line	1800 858 858
Housing Pathways	1300 468 746
Hunter Tenants	4969 7666
Insurance Law Service	1300 663 464
Lifeline	131 114
Mental Health Line (24 hours)	1800 011 511
NILS (No Interest Loan Scheme)	1800 509 994
Ombudsman:	
Financial	1300 780 808
Energy and Water	1800 246 545
Telecommunications	1800 062 058
Work Development Orders	4922 1500

Helpful Websites

www.debtselphelp.org.au
www.financialrights.org.au
www.housing_pathways.nsw.gov.au
www.moneysmart.gov.au

Samaritans Emergency Relief Centres

Samaritans Assistance Centre (Broadmeadow)	4922 1540
Cessnock	4993 3400
East Maitland (Church hall on William st)	no phone
Gorokan	4393 2450
Morisset	49731204
Taree	0438 067 272
Toronto	4959 7857
Wyoming	4329 3052
Rutherford	0408 253 641

Who are we?

The Samaritans Foundation was established as the welfare agency of the Anglican Diocese of Newcastle in 1984. Based in Newcastle, Samaritans services are provided to people through 100 locations in the Hunter Valley, Lake Macquarie, Manning and Central Coast Regions.

These services are provided in the areas of children, youth, family, community development, disability, employment, health promotion, recycling of donated clothing and emergency relief services.

Contact details

Ph: 4922 1509

Please visit www.samaritans.org.au/financialcounselling for more details.

If you need an interpreter call the Translating & Interpreting Service on 13 14 50 and ask them to contact Samaritans Financial Counselling on 4922 1509.

To speak urgently to a Financial Counsellor, call the NATIONAL DEBT HELPLINE (NDH) ON 1800 007 007

Samaritans Financial Counselling Services is funded by the Department of Social Services.



Samaritans

Samaritans Foundation – Diocese of Newcastle

The welfare arm of the Anglican Church in the Hunter, Manning and Central Coast.

Ph: 02 4960 7100 www.samaritans.org.au

Samaritans Financial Counselling Services

NEWCASTLE AND THE HUNTER



“Free and confidential support to help you find a solution to your financial difficulties.”

Ph: 4922 1509



Samaritans

Compassion Integrity Justice

WHAT IS SAMARITANS FINANCIAL COUNSELLING SERVICES



If you are:

- Having trouble paying bills
- Being chased for outstanding payments
- About to get property repossessed
- Contemplating bankruptcy
- Behind in rent or house payments
- Find it hard to manage your money
- Unhelpful habits are wasting your cash
- Need help to negotiate with creditors.

Phone 4922 1509 for free and confidential assistance close to you.

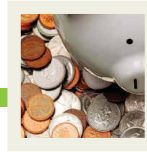
Samaritans Financial Counselling Services supports people facing financial difficulties. We provide a free, confidential and independent service.

We can:

- Help you organise your finances and do a budget.
- Suggest ways to improve your financial situation.
- See if you are eligible for government assistance.
- Negotiate repayment arrangements with your creditors.
- Explain your options and their consequences, including debt recovery procedures, bankruptcy and other alternatives.
- Help you apply for a hardship variation.
- Refer you to other services, for example, a gambling helpline, family support, personal counselling, community legal aid or SDRO work development orders.

We can also help with:

- Debts that you are struggling to pay.
- Threatening letters or harassment by debt collectors.
- Debt recovery through the courts.
- House eviction, disconnection of gas, electricity, phone etc.
- Uninsured car accidents, taxation debts and unpaid fines.



Your first appointment Bring with you...

- Details of your income or Centrelink Income statement.
- Details of your usual expenses; food, electricity, rent, rates, vehicle expenses etc.
- Copies of letters from creditors or banks that demand payment.
- Bank statements for the last 3 months.
- Letter from your doctor if you are suffering ill health.
- Loan statements from payday lenders eg. cash converters, nimble, etc.
- Rental Contracts for Household Appliances. eg. radio rentals, Mr Rentals, etc.

Phone 4922 1509 or email financialcounselling@samaritans.org.au to make an appointment.