



Compassion Integrity Justice Child and Family Services

Kinship Care



Referral Process

- A referral can be received by Kinship Carers, Government and Non-Government Organisations, GPs, Family and Community Services, Schools and Health Practitioners.
- It is important to give as much detail as possible in the referral so priority can be allocated.
- Once the referral is received by the Kinship Care Case Manager, contact will be made with the referrer to confirm receipt and indicate the priority of service allocated to the client.
- Some referrals will only require a phone call to the client to pass on information. These can be managed quickly.
- Other referrals may require more intense support or short term case management.
- Depending on the current case load they may be placed on a waiting list.
- Waiting lists are avoided at all costs and kept to the shortest possible time.
- In the event that someone is placed on a waiting list, they will be contacted and advised of this.

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