



Helpful Numbers

Child Support Agency	131 272
Financial Rights Legal Centre	1800 007 007
Gambling Help Line	1800 858 858
Housing Pathways	1300 468 746
Hunter Tenants	4969 7666
Insurance Law Service	1300 663 464
Lifeline	131 114
Mental Health Line (24 hours)	1800 011 511
NILS (No Interest Loan Scheme)	1800 509 994
Ombudsman:	
Financial	1300 780 808
Energy and Water	1800 246 545
Telecommunications	1800 062 058
Work Development Orders	4922 1500

Helpful Websites

www.debtselphelp.org.au
www.financialrights.org.au
www.housingpathways.nsw.gov.au
www.moneysmart.gov.au

Samaritans Emergency Relief Centres

Samaritans Assistance Centre (Broadmeadow)	4922 1540
Belmont North	1800 826 291
Cessnock	4993 3400
East Maitland (Church hall on William st)	no phone
Gorokan	4393 2450
Morisset	49731204
Taree	6551 0945
Toronto	4959 7857
Toukley	0418 345 623
Teralba (West Lakes)	4958 9777
Wyoming	4329 3052

Who are we?

The Samaritans Foundation was established as the welfare agency of the Anglican Diocese of Newcastle in 1984. Based in Newcastle, Samaritans services are provided to people through 100 locations in the Hunter Valley, Lake Macquarie, Manning and Central Coast Regions. These services are provided in the areas of children, youth, family, community development, disability, employment, health promotion, recycling of donated clothing and emergency relief services.

Contact details

Ph: 4922 1509

Mobile: 0437 368 967

Please visit www.samaritans.org.au/financialcounselling for more details.

If you need an interpreter call the Translating & Interpreting Service on 13 14 50 and ask them to contact Samaritans Financial Counselling on 4922 1509.

Samaritans Financial Counselling Service is funded by the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA).



Samaritans Foundation – Diocese of Newcastle
The welfare arm of the Anglican Church in the Hunter, Manning and Central Coast.

Ph: 02 4960 7100 www.samaritans.org.au

Samaritans Financial Counselling Service



“Free and confidential support to help you find a solution to your financial difficulties.”

Ph: 4922 1509
Mob: 0437 368 967



Samaritans

Financial Counselling Service



If you are:

- Having trouble paying bills
- Being chased for outstanding payments
- About to get property repossessed
- Contemplating bankruptcy
- Behind in rent or house payments
- Find it hard to manage your money
- Unhelpful habits are wasting your cash
- Need help to negotiate with creditors.

Phone 4922 1509 or 0437 368 967 for free and confidential assistance close to you. We have locations throughout the Hunter.

What we can do for you

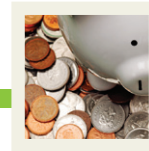
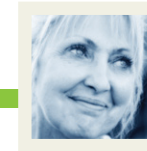
Samaritans Financial Counselling Service supports people facing financial difficulties. We provide a free, confidential and independent service.

We can:

- Help you organise your finances and do a budget.
- Suggest ways to improve your financial situation.
- See if you are eligible for government assistance.
- Negotiate repayment arrangements with your creditors.
- Explain your options and their consequences, including debt recovery procedures, bankruptcy and other alternatives.
- Help you apply for a hardship variation.
- Refer you to other services, for example, a gambling helpline, family support, personal counselling, community legal aid or SDRO work development orders.

We can also help with:

- Debts that you are struggling to pay.
- Threatening letters or harassment by debt collectors.
- Debt recovery through the courts.
- House eviction, disconnection of gas, electricity, phone etc.
- Uninsured car accidents, taxation debts and unpaid fines.



Your first appointment

Bring with you...

- Details of your income or Centrelink statement.
- Details of your usual expenses; food, electricity, rent, rates, vehicle expenses etc.
- Copies of letters from creditors or banks.
- Bank statements.
- Letter from your doctor if you are suffering ill health.

Phone 4922 1509 or email dporter@samaritans.org.au and make an appointment.



Samaritans

Financial Counselling Service