

1.4.1 Client Risk Profile

Name: Marjorie Andrews
 Address: 121 Smith St
 Blacktown 2431
 D.O.B: 21/3/1941



Samaritans

Risk Category & Identified Risk	Conditions (Indicators/Triggers)	Preventions (Control Occurrence)	Response (Control Impact)	Further information
<p>Category 1 Assault/abuse of client Unaware of the stranger danger and freely gives out her personal details</p>	<p>Strangers coming to the door Marjorie meeting strangers outside the residence</p>	<p>Constant supervision during high risk situations e.g. when Marjorie is in community Ensure that the security screen doors are locked at all times for security reasons. Periodically remind Marjorie about the risks associated with stranger danger e.g. abuse, assault Periodically remind other staff about the risks associated with stranger danger e.g. abuse, assault particularly casual staff Develop and implement a program to enhance Marjorie's ability to understand the nature of stranger danger and associated risks.</p>	<p>Assess situation and intervene immediately and provide guidance and support to Marjorie. Remind Marjorie of the need for her to limit the amount of personal information to others and the potential risks. If abuse/assault has occurred call Community Support manager immediately and follow directions. Provide first aid support post incident as required. Provide debriefing support to Marjorie post incident and as required Investigate incident and re-evaluate Risk Management Plan</p>	<p>Individual Planning Goal related to stranger danger needs to be incorporated as a refinement to IP. Goal will include skills development program to reduce her vulnerability in the community</p>

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Category 2 Falling, bumping tripping Risk to self, others and property	Epilepsy Climbing up stairs Uneven path or ground covers Long distant walking Poor lights and illumination Wet surfaces	Ensure strategies listed in Epilepsy Support Plan are followed accordingly Assess current mobility status regularly and specifically before long distance walking i.e. is Marjorie going to be able to undertake the walk today or is she a little unsteady on her feet. If mobility status is OK always ensure walking is limited to no more than 30 Min without rest. Ensure close supervision is provided at all times. Where possible plan any walking routes to ensure that it is dry, flat, free of stairs and uneven paths and suitably illuminated. Assess and monitor her 'mobility status' regularly throughout the journey	Provide first aid as required Monitor status of any injuries that have been sustained Contact Community Support manager if injured Access GP as required Implement treatment plan as prescribed by GP e.g. head observations, dressings etc Investigate incident and re-evaluate Risk Management Plan	Development of a mobility management plan will reduce/eliminate Marjorie's risks and ensure all necessary support environments and health care plan are implemented. Plan to be integrated into Individual Planning.
Category 3 Physical and emotional harm and injury attributable to aggression towards others including	Mental health instability including paranoia, harmful social interactions, unpredictable environments, breaks in routine and protocols, identified situations that cause	Ensure calm, predictable and trusting environments are maintained at all times as well as the consistency of staff approaches. Avoid harmful social interactions at all costs Ensure that Marjorie has a constant supply	Redirect and provide assurance to Marjorie. Offer PRN Medication as prescribed Redirect other clients	Interaction Guidelines Behaviour Intervention and support Plan incl. IPRP and

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<p>shouting, yelling, hitting, slapping, punching, kicking, grabbing, biting, scratching</p>	<p>significant distress, when two staff are talking among themselves and ignoring Marjorie</p> <p>e.g may happens when Marjorie becomes frustrated and may perceive that her needs are not being met or her supply and access to specific items is not available and/or when staff are busy with other duties</p>	<p>and access to her specific items that are important to her</p> <p>e.g. washing power, wood pegs, drinks, CDs, clothes line</p> <p>Ensure that Marjorie is monitored, supervised and engaged in meaningful activities particularly when 'other duties' are being undertaken by staff e.g preparing the evening meal.</p> <p>Provide support to assist Marjorie develop coping and problem solving skills to reduce/eliminate any frustrations Marjorie develops when she 'perceives' her needs are not being met.</p> <p>Antecedent control strategies e.g. remove/control triggers i.e. does not like being told what to do by other clients, does not like other client to go into her room,</p> <p>Ensure staff handover procedures are completed out of sight and earshot of Marjorie</p>	<p>away outside of house.</p> <p>Ensure distance safety zone</p> <p>Contact on call or Community Support Manager</p> <p>Provide first aid as required</p> <p>Access debriefing as required for both clients and staff.</p> <p>Complete any data collection and Incident Reporting as required</p> <p>Investigate incident and re-evaluate Risk Management Plan</p>	<p>proactive strategies</p>

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